Time - 21/2 Hours

## Fifth Semester B.B.A. Examination, December 2024/January 2025

# (NEP) (Freshers and Repeaters) BUSINESS ADMINISTRATION

5.6(B): Digital Marketing

Max. Marks: 60

Instruction: Answers should be written completely in English only.

#### SECTION - A

Answer any 5 sub questions. Each sub question carries 2 marks:

 $(5 \times 2 = 10)$ 

- 1. a) Define digital marketing.
  - b) What is search engine optimization?
  - c) What is meant by display planner?
  - d) What are create review extensions?
  - e) Write the meaning of social media marketing.
  - f) What is meant by twitter marketing?
  - g) What is optimizing conversions?

#### SECTION - B

Answer any 3 questions. Each question carries 4 marks:

 $(4 \times 3 = 12)$ 

- 2. State the benefits of digital marketing.
- 3. Discuss the importance of search engine optimization.
- 4. Briefly discuss the Ad approval process.
- 5. Discuss web analytics tools.
- 6. Explain the types of video-ads.

#### SECTION - C

- 7

Answer any 3 questions. Each question carries 10 marks:

 $(10 \times 3 = 30)$ 

- 7. What is E-mail marketing? Explain the benefits of E-mail marketing.
- 8. How Google Algorithm works on Page Optimisation (OPO) ? Explain.

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- 9. Discuss the configuring channels and ads allowing and blocking ads.
- 10. Write a note on the following:
  - a) Google tag manager
  - b) Instagram marketing
  - c) ROI in social media marketing.
- 11. Discuss the advantages and disadvantages of YouTube advertising.

#### SECTION - D

Answer any one question. Each question carries 8 marks :

 $(8 \times 1 = 8)$ 

12. a) Describe your expectations from social media marketing for your business.

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b) Is it possible to track offline conversions on facebook? Discuss.