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SDCBB201

II Semester B.B.A. Degree Examination, June / July - 2026
(SEP Scheme Freshers)
BUSINESS ADMINISTRATION
Organisational Behaviour
Paper - BBA-2.3

NEW HORIZON COLLEGE LIBRARY KASTURINAGAR BANGALORE-43

Time : 3 Hours **Maximum Marks : 80**

Instructions **:**

Answers should be written in English only.

SECTION - A

Answer any Five sub-questions of the following. Each sub-question carries 2 marks. **(5×2=10)**

1. a) Give the meaning of OB.

   b) Define Personality.

   c) Give the meaning of a Group.

   d) Who is a Leader?

   e) What is Learning?

   f) What is Path Goal Theory of Leadership?

   g) What is Organizational Change?

SECTION - B

Answer any Three questions of the following. Each question carries 6 marks. **(3×6=18)**

2. Bring out the importance of OB.

3. Discuss components of Attitude.

4. Distinguish between Theory X and Theory Y.

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5. Briefly explain the stages of Professional Interpersonal Relations.

6. Discuss the importance of organizational culture and climate.

SECTION - C

Answer any Three questions of the following. Each question carries 14 marks.
(3×14=42)

7. Explain models of OB and state features of each model.

8. Explain the factors influencing perception.

9. Define a team. Discuss the types of teams in detail.

10. Explain Managerial Grid Theory.

11. What is organizational culture and climate? State the factors influencing organizational culture and climate.

SECTION - D

Answer any One of the following question. This question carries 10 marks.
(1×10=10)

12. a) Discuss the factors that lead to resistance to change in organizations. How can managers overcome this resistance?

(OR)

b) Manager Akash listens to team concerns, explains the 'why' behind decisions, and gives credit publicly.

i) Which leadership qualities does Akash display?

ii) According to you what are the different qualities that a leader should possess?