

VI Semester B.B.A. Examination, July/August 2024 (NEP Scheme) (Freshers) BUSINESS ADMINISTRATION Paper – 6.4: Cultural Diversity at Work Place

Time: 2½ Hours Max. Marks: 60

Instruction: All the answers should be written only in English.

SECTION - A

I. Answer any five questions, each question carries two marks.

 $(5 \times 2 = 10)$

- 1) a) What is demographic diversity?
 - b) Give the meaning of attitude.
 - c) What is open mindedness?
 - d) Define cross cultural awareness.
 - e) What is global diversity?
 - f) How do you define perception at work place?
 - g) State the meaning of employee engagement.

SECTION - B

II. Answer any three questions, each question carries 4 marks.

 $(3 \times 4 = 12)$

- 2) How the diversity management takes place in the organisation? Analyze.
- 3) What is prejudice? Explain the causes of prejudice.
- 4) Write a short note on:
 - a) Dual career couple
 - b) Demographic diversity.
- 5) Briefly analyse DEIB policy in relation to organisational change.
- 6) Analyse social, psychological perspective on work force diversity.



SECTION - C

- III. Answer any three questions, each question carries ten marks. (3×10=30)
 - What is Schwartz value survey? Explain the values identification in value survey.
 - 8) Define oppression and analyse the concepts of oppression.
 - 9) Briefly explain how an organisational assessment is conducted and the benefits derived by organisational assessment.
 - 10) Explain the measures to be adopted to overcome the challenges of cultural differences.
 - 11) Analyse the impact of Dehumanization in work place.

SECTION - D

IV. Answer any one question, each carries 8 marks.

 $(1 \times 8 = 8)$

12) What are the cultural issues on international working environment and work life balance?

OR

13) Organisational assessment and change for diversity and inclusion involves a systematic evaluation of current practices, policies and culture followed by strategic interventions to create a more diverse, equitable and inclusive work place. What is the framework to guide this process?